BIRMINGHAM AREA CABLE BOARD MEETING

Wednesday, June 21, 2017 at 7:45 am

***Village of Beverly Hills

Council Chambers***

18500 West 13 Mile Road

- 1. Roll Call
- 2. Approve Meeting Minutes For Cable Board Meeting of May 17, 2017-M
- 3. Public Comments
- 4. PEG Grant Request from Birmingham Public Schools M
- 5. MBS Presentation
- 6. Proposed FY 2017-2018 BACB Budget M
- 7. Committee Reports
 - a. Cable Action Committee
 - b. PEG Committee
 - c. Personnel Committee
- 8. Executive Director's Report
- 9. Provider Related Topics
 - a. Comcast
 - b. AT&T
 - c. WOW
- 10. BAPA/BAMA Report
- 11. Old Business
- 12. New Business
- 13. Public Comments
- 14. Board Comments
- 15. Adjourn

PEG Committee meeting immediately following BACB meeting

BIRMINGHAM AREA CABLE BOARD MEETING MINUTES - May 17, 2017

Present: Abraham (alternate), Bozell, Eick, Heldt (arrived at 7:47 AM), McAlear,

McLain – Birmingham

Gugni, Maly, Verdi-Hus-Village of Beverly Hills

Ettenson – Village of Bingham Farms

Stakhiv - Franklin

Absent: Weller – Birmingham

Borgon, Delaney (alternate, non-voting) – Village of Beverly Hills

Also Present: White – Executive Director

Currier – Attorney for Cable Board Masurek – Comcast Representative

Rota – Bloomfield Community Television

McLain called the meeting to order at 7:45 AM in the Village of Beverly Hills Municipal Building at 18500 W. Thirteen Mile Road.

APPROVE MINUTES OF CABLE BOARD MEETING HELD April 19, 2017

Motion by Eick, seconded by Bozell to approve the minutes of the Regular Cable Board Meeting on April 19, 2017, as presented.

Stakhiv requested that on page 4, the second sentence of the last paragraph should read, "...is always available and will take it directly to the Cable Board to get it resolved."

(Heldt arrived at 7:47 AM)

Motion by Eick, seconded by Bozell to approve the minutes of the Regular Cable Board Meeting on April 19, 2017, as amended.

Motion passed.

PUBLIC COMMENTS

None

PEG GRANT REQUEST FROM BINGHAM FARMS

Kathy Hagaman, Clerk/Administrator of the Village of Bingham Farms, was unable to attend the meeting. Referring to her letter dated April 20, 2017, Mel Ettenson, Bingham Farms BACB representative, presented the request to purchase an Epson video projector to be used for presentations during Council, Planning Commission and Design Review Board meetings.

Motion by Heldt, seconded by Stakhiv to approve the grant request from the Village of Bingham Farms in the amount not to exceed \$506.58 to cover the purchase of an Epson video projector to be used for presentations during Council, Planning Commission and Design Review Board meetings and a Link Depot HDMI Cable.

Stakhiv questioned if the requested amount for a HDMI cable was correct. Rota confirmed it.

For the public's benefit, McLain read the second paragraph of Hagaman's letter which documents the Village working in conjunction with BCTV to determine the adequacy of the proposed equipment for the Village meeting room setup.

Motion passed (11-0)

PROPOSED FY 2017- 2018 BACB BUDGET

The Board was in receipt of the proposed 2017/2018 Cable Board Budget as prepared by Executive Director White. She explained its format (current amounts and the Annual Proposed Budget FY 2017-18 amounts) and included some additional figures.

PEG Revenues: All have been reduced to anticipated decrease of revenues from all the providers. They will be going down to 2.25% this upcoming budget year and 2% the following year.

Because the deficit equals the revenue, it is a balanced budget. Next month the Board will vote on the budget.

Responding to Ettenson's inquiry about the percentage White used for the reductions, she stated that she did not use a flat percentage as it was so nebulous but instead made estimates based on this year's numbers. She pointed out that she tried to be conservative with the revenues. Heldt confirmed that the total reduction was approximately 10.5%. Bozell requested that the 2016 Revenue be compared with the 2017 Revenue. White noted the figures on the Revenue & Expense Budget Performance page under Franchise Fee Income reflect the July 2016-April 2017 figures, the YTD Budget figures, and the Annual Budget. McLain stated that BACB is in contact with other communities in Michigan to see what trends they see. She added that most of the communities are seeing what BACB is seeing, which is not a dramatic impact.

Mazurek, Comcast representative, mentioned that their video subscribers were increasing which impact the franchise fees.

COMMITTEE REPORTS

Cable Action Committee

Verdi-Hus, Chairman, reported there was no meeting last month due to the fact there was nothing on the agenda. The next meeting is scheduled for Thursday, June 1 at 5:30 PM in the Baldwin Public Library in Birmingham.

PEG Committee

McAlear, Chairman, did not have anything to report but noted there would be a brief meeting immediately following this one.

Personnel Committee

Stakhiv, Chairman, stated that the Personnel Committee would be setting up a meeting in the next few weeks to discuss some concerns and issues which the Executive Director had brought up during the performance appraisal. She will post the meeting date online and will email every

Board Member with the time and place. She would welcome the attendance of any and all members.

EXECUTIVE DIRECTOR'S REPORT

White referred to her monthly report dated May 6, 2017. There has been one (1) complaint since the last meeting which had to do with an elderly couple in Beverly Hills and dealt with their Comcast phone service. Three (3) different technicians had come out to their house to fix the problem and the third one was successful. The couple was charged \$60.00 for the unsuccessful visits and wanted Comcast to issue them a credit on their bill. Comcast resolved the issue the same day by issuing the credit. The complaint is closed.

She wanted the Board to be aware that other complaints have been recently received and would be included in her June report. One involves a Franklin resident who has been having difficulty with Channel 15. Comcast is looking into that for him. The second complaint was from a gentleman who was having difficulties with his Comcast emails. That has now been resolved. The third is from a Beverly Hills family who has some WOW wires on their garage as the result of the wind storm from two (2) months ago. WOW will be addressing that matter. The fourth is from a gentleman in Franklin who was troubled by the fact that when he used the Comcast Channel Guide there were explicit descriptions of what would be appearing on the Adult Channel. He felt they were not appropriate for younger children to see. He was aware of the Parental Block feature that would allow subscribers to block the content but apparently not the descriptions on the Channel Guide. Mazurek was in contact with the gentleman and explained how to engage the Parental Control which would then correct the problem.

White commented that because the Fund balance was getting relatively large, she and the Treasurer would be moving some of the funds to MBS for longer term investments and a greater return on those monies. She also mentioned that she hopes to have the BACB's MBS representative meet with the new Board Members to explain the process and investment philosophy. He is planning on being at the next BACB meeting.

No checks were written since the date of the last meeting.

A new procedure has been initiated. The Auditor has asked that checks written over a certain amount be signed by both herself and the Treasurer.

Additional Notes

The battle over net neutrality is about to heat up again. The FCC is looking at possibly reversing the Open Internet rules which were passed two (2) years ago. Those rules prevented internet providers from blocking content online. The new FCC Chairman will be looking at those regulations because it is believed that they have reduced investment and network expansion and slowed consumer access to faster broadband connections. This is a hotly debated issue. McLain added that the new Chairman is a former Comcast employee. She also mentioned that some of the late night talk show hosts have talked about net neutrality and as a result there had been so many comments sent to the FCC that its site crashed. Subsequently, no comments will be accepted until after May 18 when a vote on reversing the rule is scheduled. Mazurek emphasized

that Comcast does not block, does not throttle, and does not pay prioritization. The company agrees with transparency principles and it agrees with net neutrality.

Verizon is promising to increase bandwidth to lightning-fast speeds. They will be rolling out near-gigabit speeds to more than 8 million potential customers on the East Coast. The faster speeds will enable customers to download movies in seconds and share fast broadband among home internet-connected devices.

AT&T is planning on launching ultra-fast 1-gigabit internet service in parts of western Michigan, beginning with parts of Grand Rapids. With that service the customer will be able to download 25 songs in one (1) second or a 90-minutes HD movie in less than thirty-four (34) seconds. The company is looking to add two (2) million locations in 2017 and at least 12.5 million locations by mid-2019. (White thanked Board Member Maly for sharing this information.)

The BACB received a Thank You note from the Franklin Historical Society for the grant for its internet service. It helps with their historic preservation programs.

PROVIDER RELATED TOPICS

a. Comcast

Kyle Mazurek, Comcast representative, noted that in late February Comcast announced it had formed a similar partnership with YouTube as it has with Netflix. This should come out later in the year. In early April they launched a new streaming service, "Internet Plus with Streams". He explained the advantages of the new service. Their Xfinity Mobile product has been launched and will be competing with Verizon, AT&T, T Mobile and others.

White mentioned that at the last meeting there was a discussion concerning a letter from Comcast which had been sent to a limited number of subscribers asking that they consider upgrading their equipment to take advantage of new technology enhancements. Mazurek commented that Comcast is trying to get the old devices off the network as they are a drag on it and the company wants to launch new products. He explained the easy process of upgrading subscribers' equipment.

b. AT&T/Uverse/Direct TV

There was no representative present.

c. WOW

White reported that WOW has sent a letter informing subscribers of rate increases as of June 1. Depending on the bundle package, the monthly increases for most subscribers would be between \$6.75 and \$10.20. There will also be a monthly increase for the broadcast TV fees of \$1.55. Business subscribers will also be getting letters informing them of increases.

McLain stated that if the public has questions about rates they should call the providers directly. The BACB does not set rates but can help the subscriber, if need be.

BAPA/BAMA REPORT

Steve Rota referred to his memo to BACB, dated May 4, 2017 and stated that it was a busy month. He listed the completed **BAMA** Programs which were the six (6) regularly scheduled municipal meetings, Board of Zoning Appeals meeting, the BACB meeting, Multi Modal Board meeting, Advisory Board meeting, Parks and Rec Board meeting, Baldwin Public Library Board and Trust meeting and last night's Special Commission Meeting.

For the **BAPA** Programs, from the BACB area individual producers and organizations, thirty-two (32) programs were taped. He listed all the programs. The Spring Sports schedule will be completed Thursday night with a baseball doubleheader. Two sporting events were not covered due to rain and their next invoice would reflect that.

Rota pointed out that The Senior Men's 60th Anniversary Event will be held tonight at 5:30 PM at the San Marino Club. BCTV usually doesn't venture outside the viewing area but this is an exception. He met with Bob Borgon and the Chairman of the event and his staff to discuss the filming of this special program. This Friday there is also a special event at the Community House which BCTV will be covering.

Regarding the **VOLUNTEER PRODUCER and CAMERA WORKSHOPS**, Rota reminded the Board that one-on-one sessions are offered for those who are interested in a tour of the facility, producing their own show and/or learning how to run some of the technical equipment. Residents can contact BCTV at 248-433-7790 to schedule a one-on-one appointment date and time. There is no fee for those living in one of the four BACB communities.

Additionally, the upcoming Celebrate Birmingham Parade and the Beverly Hills Memorial Day Parade will be filmed.

OLD BUSINESS

None

NEW BUSINESS

None

PUBLIC COMMENTS

None

BOARD COMMENTS

Currier brought to the Board's attention that Fiber Tec, in conjunction with Verizon, has been going to a number of communities with the intention of installing DAS antenna on top of telephone poles owned by DTE in the rights-of-way. These are metal extensions on top of the poles which help with the telecommunication coverage. On May 1, 2017, the Bloomfield Township Planning Commission addressed this issue and rejected the placement of the extensions. Various reasons were cited for the rejection. It is unknown what Verizon will do in the future.

McLain brought to Mazurek's attention that with the rights-of-way upgrading and transferring of wires, etc., several residents have called to report that not every worker is wearing an ID, has a truck with an ID, or makes an attempt to approach a homeowner. Mazurek confirmed that Comcast has instructed all employees to display all IDs, regardless of whether they are a subcontractor or a direct Comcast employee.

There being no further business, the meeting was adjourned at 8:32 AM.



Dwight R. Levens Jr., Executive Director of Technology 248.203.4608 • Fax: 248.203.4605 • dlevens@birmingham.k12.mi.us 1525 Covington Road, Bloomfield Hills, Michigan 48301

June 1, 2017

To the Public Education Government (PEG) Committee of the Birmingham Area Cable Board,

Birmingham Public Schools is grateful for the grants you have provided to us in the past, and appreciate the offer to submit another request for the current 2016-2017 school year. Our teachers and students continue to benefit, each day, from your commitment to public school education. Through your actions the Birmingham Public Schools Educational Access Channel 17 has been able to provide our community with video captured school events and digital signage related to the district and community.

Our digital signage software that is currently in use is severely out of date, compatible only with Windows XP and is lacking many of the features that are considered standard in todays market. Through our 2015 bond Birmingham Public Schools is able to refresh all of our desktop computers, at which time each new computer will be Windows 10 including the computer that runs the digital signage for channel 17. Maintaining the current digital signage Windows XP computer on our district network is a serious security concern since it is no longer support by Microsoft, meaning no relevant security updates being released. We would like to upgrade the digital signage platform that we are using not only in version but possibly a new product line. We are seeking to upgrade to a product by Tight Rope Media called Cablecast or an upgraded version of our existing software called Scala. Either product will have uses well beyond our digital signage on the cable channel providing the ability to distribute that same signage to display devices that are capable throughout the school district. In researching various products, we found Tight Rope Media only to realize that our neighboring school district Bloomfield Hills Public Schools is currently using it and they able to show us some of the many advantages and capabilities.

Attached are the quotes that we have now received from vendors each with a total cost not to exceed \$17,613.56. Tel Systems is currently updating the Scala quote which will still not exceed the requested amount. This item will not require a formal bid process for purchase. Attached is the formal quote from Tight Rope Media and a previous quote from Tel Systems an authorized vendor for Scala.

Thank you for considering our request. We look forward to providing additional information or answering any questions you may have.

Sincerely,

Dwight R. Levens Jr.

Executive Director of Technology

BIRMINGHAM AREA CABLE BOARD ANNUAL PROPOSED BUDGET FY 2018

(July 1, 2017 through June 30, 2018)

			•		
Income				FY 2017-18 Budg	get
	Franchise Fee				
	Beverly Hills Franchise F	ee	57,000.00	80,000.00	
	Bingham Farms Franchis	e Fee	10,000.00	15,000.00	
	Birmingham Franchise Fo	ee	205,000.00	210,000.00	
	Franklin Franchise Fee		23,000.00	25,000.00	
	Total Franchise Fee		295,000.00	330,000.00	
Expense					
	Board Expenses				
	Accounting Expense		2,400.00		
	Administrative Grants		140,061.00	137,639.00	original budget; 237,182.00 amended budget
	Advertising/Promotion		700.00		
	Bank Service Charges		61.00		
	Conferences		1,000.00	4,000.00	
	Contract Labor		2,000.00	4,000.00	
	Executive Director		40,000.00		
	HR Services		1,000.00		
	Insurance		5,000.00	6,000.00	
	MILEAGE		2,000.00	3,000.00	
	Memberships		1,500.00		
	Operating Expense				
	Office Expense	3,000.00			
	Telephone	1,700.00			
	Website	3,500.00		4,500.00	
	Total Operating Expense		8,200.00		
	Professional Fees				
	Auditing	9,000.00	8,500.00		
	Legal Fees	30,000.00	40,000.00		
	Tech. Support/Consult	1,078.00	2,000.00		
	Total Professional Fees		40,078.00		
	Total Board Expenses		244,000.00		
	Municipal Support Services		51,000.00	70,000.00	
Total Franc	chise Fee Expenses		295,000.00		
NET FRANC	CHISE FEE INCOME		-		
Income					
	DEC DEVENUE				
	PEG REVENUE		120 000 00	125 000 00	
	Beverly Hills PEG Bingham Farms PEG		120,000.00 18,000.00	125,000.00 20,000.00	
	Birmingham PEG		315,000.00	325,000.00	
	Franklin PEG		32,000.00	35,000.00	
	PEG Interest		32,000.00	33,000.00	
	MBS Gain:	6,200.00			
	Total PEG Revenue	491,200.00	505,000.00		
	Total FEG Revenue		431,200.00	303,000.00	
	Other Income				
	Calci moome				
	Interest Income		25.00	250.00	
	Other Income		5,000.00	_50.00	
	Total Other Income		5,025.00		
			3,023.00		
	_		496,225.00	516 450 00	
	Total PEG Income		496,225.00	516,450.00	
Fynense	_		496,225.00	516,450.00	
Expense	Total PEG Income		496,225.00	516,450.00	
Expense	Total PEG Income PEG Operations				
Expense	Total PEG Income	e	496,225.00 239,725.00 2,5 00.00	516,450.00 233,950.00	

BIRMINGHAM AREA CABLE BOARD ANNUAL PROPOSED BUDGET

FY 2018 (July 1, 2017 through June 30, 2018)

Equipment Purchase	10,000.00	10,000.00
Grant	120,000.00	100,000.00
Production Truck	70,000.00	59,000.00
Production Crew Uniforms	1,000.00	
Program Expense	53,000.00	60,000.00
PEG Expenses	496,225.00	462,950.00
Other Expense		
Capital Reserve	-	50,000.00
Total PEG Expenses	496,225.00	516,450.00
NET PEG INCOME	-	
NET PEG INCOME	-	
NET PEG INCOME NET INCOME	-	
	-	
NET INCOME	<u> </u>	
NET INCOME NET FRANCHISE FEE INCOME		

TOTAL NET INCOME

MEMORANDUM

DATE: June 15, 2017

TO: Board Members

FROM: Cathy White

Re: Monthly Report

CUSTOMER COMPLAINTS

This has been an extremely busy period as far as complaints are concerned. We have received ten (10) complaints since the date of my last report.

Complaint No. 2017-13 was a follow-up complaint from a Beverly Hills couple who were supposed to have a \$60 tech fee removed from their Comcast account but the fee still showed up on their next bill. They also had questions about the pricing for their service. These billing concerns have all been addressed and the customers are satisfied. This complaint is therefore closed.

Complaint No. 2017-14 was received from a Beverly Hills resident who lost his Comcast internet service. His service has now been restored and a \$70 credit was applied to his account. This complaint is closed.

Complaint No. 2017-15 was submitted on behalf of a Franklin resident who was having problems with Channel 15 (municipality broadcasts). Comcast determined that the Headend needed to reset some equipment to correct this issue. This complaint has been resolved.

Complaint No. 2017-16 was discussed at our last meeting and involved a Franklin resident who was seeking to block the explicit descriptions on the Comcast channel guide regarding the adult channels. A letter was mailed to him recommending that he set his parental control settings to the high level in order to mask the explicit program descriptions. This complaint is now closed.

Complaint No. 2017-17 was submitted on behalf of a Birmingham resident who scheduled a service call to upgrade his Comcast equipment. No technician arrived on the scheduled date and time and when he called the company, he was told that he "never had an appointment." Another service call was scheduled. He was later advised again that no appointment was ever scheduled and that there would be a charge for any service visit despite the fact that he had been previously assured that there would be no fee. A Comcast escalation team representative

apologized for the poor customer service and offered to credit his account in the amount of \$187.61. The customer is satisfied and this complaint is closed.

Complaint No. 2017-18 was submitted on behalf of one of our Board Members who had been without internet service for over 36 hours. He called Comcast numerous times and received promises that the service would be fixed; however, the problem remained. He has since had the service restored and this complaint is now closed.

Complaint No. 2017-19 was submitted by a Birmingham resident who had recently had Comcast service installed and was having problems with the wi-fi in her home. A technician was sent to her residence and this problem has been fixed.

Complaint No. 2017-20 was received from a Franklin resident who agreed to a Comcast equipment upgrade that he was told would not involve extra cost to him. After the installation, his wi-fi stopped working and it was only fixed after three different technicians came to his home. He was later charged for a service call which he felt should be removed from his account. Comcast has removed the fee and this complaint is now closed.

Complaint No. 2017-21 was submitted on behalf of one of our Board Members who needed assistance getting some low hanging Comcast wires removed. Despite promises from Comcast that the lines would be placed underground, no action had been taken. The Comcast escalation team advised him on June 3rd that temporary cables have been run and they will be buried within the next 15 days. This complaint is pending.

Finally, Complaint No. 2017-22 was received from the site manager for a condominium complex in Birmingham. She was seeking assistance in getting WOW to bury its wires for a few of the properties. The work has now been completed and this complaint is closed.

FINANCIAL

The account balance for the MBS, BBCU and Beverly Hills accounts as of May 31, 2017 will be emailed to all Board members. This information will also be provided via hard copies at the meeting, as well as budget to actual figures.

CHECK DISBURSEMENT

Since the date of our last meeting, I have written three (3) checks as follows:

- 1. US Postal Service (PO Box fee): \$76.00
- 2. Charter Township of Bloomfield (filming April sports): \$5,000.00
- 3. Charter Township of Bloomfield (quarterly contract payment): \$48,737.50

ADDITIONAL NOTES:

1. A recent Los Angeles Times article points out that cutting the cable cord does not always mean cutting the cost. Besides Netflix and Amazon Prime Video which cost just a few dollars

per month, higher cost streaming services such as Sling TV, Playstation Vue, DirecTV Now and the recently announced Hulu with Live TV are growing in popularity. These services have base rates of around \$20 to \$40 per month. Sports fans can get live sports programming through add-on packages via Sling TV (\$45 per month) and fuboTV (starts at \$14.99 per month). In addition, there are numerous niche services like Crunchyroll (anime streaming for \$6.95 per month), Acorn TV (dedicated to British content for \$4.99 per month) and Curiosity Stream (a documentary platform costing \$2.99 per month). It should be noted on top of subscription costs, there is also that pesky internet bill.

So, hypothetically, if a cord cutter pays the average rate for an internet-only package and subscribes to Hulu's Live TV service (\$39.99 per month) and YouTube Red (\$9.99 per month), he or she would only save 73 cents per month compared to the average pay-TV bundle. Throw in Amazon Prime Video (\$8.99 per month) or any streaming sports service and cord cutting becomes the costlier alternative.

Experts estimate, however, that the cord cutting trend is still only likely to accelerate. Cord cutters and cord nevers (people who have never subscribed to pay TV) are predicted to grow from 51 million in 2017 to 66 million by 2020.

2. MarketWatch.com reported on June 9, 2017 that more people subscribe to a streaming service than they do to cable TV. Nearly 8 million US households have ditched their cable subscriptions in the past five years.

According to data-driven marketing firm Fluent LLC, 67% of internet-using Americans watch content via a streaming service vs 61% of people who have a cable subscription. A recent Cisco report forecasts that by 2021, video will make up 82% of all traffic on the Internet.

Fluent's report, which surveyed more than 2,000 internet-using adults (18 and over) in the US, found that 73% of people who had cable at one point had cut the cord while 27% said they never had cable. That number is higher among millennials.

3. Comcast has notified us of some upcoming changes to the channel lineup. On or around July 1, 2017, Esquire will no longer be available on the channel lineup. On or around July 11, 2017, Cinemax West programming will be changed to MovieMax HD programming on channels 276 and 1938. Finally, on or around July 15, 2017, Olympics Channel HD will be available on channels 208 and 1240 with the Digital Preferred Tier. Universal HD on channels 208 and 1240 will be ceasing operations.

Memo



To: BACB

From: Steve Rota

cc: Greg Kowalski, Cathy White & Elaine McLain

Date: 6/14/17

Re: Report May 18th, 2017 through June 21st, 2017.

BAMA Programs

During this time period we've completed seven regularly scheduled municipal meetings, Board of Zoning Appeals meeting, the BACB meeting, Multi Modal Board Meeting, Advisory Board Meeting, Parks and Rec Board Meeting, Baldwin Public Library Board and Trust Meeting and a Special Commission Meeting.

BAPA Programs

From BACB area individual producers and organizations we've taped 31 programs. From individuals:

- Inside Birmingham City Hall June Edition hosted by City Manager, Joe Valentine.
- Three Managing the Problems of Daily Living hosted by Linda Sircus.
- Three Tough Talk hosted by Paul Taros.
- Two Michigan Entrepreneur hosted by Tara Kachaturoff.
- Three Eye on Oakland hosted by Chuck Moss and David Potts.
- Three Making a Difference at TCH hoisted by Bill Seklar.
- Beyond the Box Score Groves Spring Edition.
- Beyond the Box Score Seaholm Spring Edition.

From BACB area organizations:

- First Presbyterian Church Lunch and Learn Lecture.
- Annual Celebrate Birmingham Parade
- . Birmingham Concert Band.
- TCH Women's Club Lecture.
- PBNSG Lecture.
- . Girls Softball Doubleheader.
- Senior Men's Club of Birmingham Lecture.
- Spectrum Orchestra.
- Women Officials Network Lecture.
- Birmingham Republican Women's Club Lecture.
- Annual Village of Beverly Hills Parade and Carnival.
- Annual Birmingham Memorial Day Services.
- Band Jam (In the Park Summer Concert Kickoff).
- Birmingham Museum Creem exhibit event.

PRODUCER WORKSHOP

We are offering a one on one session for those who are interested in producing their own show and to those who want experience behind the scenes. Please call 248-433-7790 and we can schedule a date and time with you.